

Water, Wastewater

Table 1 - Water Daily Basic Service Charges – based on metre size

	2020 fee	Effective until	2021 fee	Increase/ (decrease)	Effective starting
5/8 inches – 15 millimetres	\$0.26	December 31, 2020	\$0.26	0.0%	January 1, 2021
3/4 inches – 20 millimetres	\$0.26	December 31, 2020	\$0.26	0.0%	January 1, 2021
1 inches – 25 millimetres	\$0.35	December 31, 2020	\$0.35	0.0%	January 1, 2021
1.5 inches – 40 millimetres	\$0.91	December 31, 2020	\$0.91	0.0%	January 1, 2021
2 inches – 50 millimetres	\$1.99	December 31, 2020	\$1.99	0.0%	January 1, 2021
3 inches – 75 millimetres	\$4.21	December 31, 2020	\$4.21	0.0%	January 1, 2021
4 inches – 100 millimetres	\$7.26	December 31, 2020	\$7.26	0.0%	January 1, 2021

Schedule 1

	2020 fee	Effective until	2021 fee	Increase/ (decrease)	Effective starting
6 inches – 150 millimetres	\$13.61	December 31, 2020	\$13.61	0.0%	January 1, 2021
8 inches – 200 millimetres	\$23.71	December 31, 2020	\$23.71	0.0%	January 1, 2021
10 inches – 250 millimetres	\$39.14	December 31, 2020	\$39.14	0.0%	January 1, 2021

Table 2 - Wastewater Daily Basic Service Charges – based on metre size

	2020 fee	Effective until	2021 fee	Increase/ (decrease)	Effective starting
5/8 inches – 15 millimetres	\$0.32	December 31, 2020	\$0.32	0.0%	January 1, 2021
3/4 inches – 20 millimetres	\$0.32	December 31, 2020	\$0.32	0.0%	January 1, 2021
1 inches – 25 millimetres	\$0.52	December 31, 2020	\$0.52	0.0%	January 1, 2021
1 1/2 inches – 40 millimetres	\$1.37	December 31, 2020	\$1.37	0.0%	January 1, 2021

Schedule 1

	2020 fee	Effective until	2021 fee	Increase/ (decrease)	Effective starting
2 inches – 50 millimetres	\$3.09	December 31, 2020	\$3.09	0.0%	January 1, 2021
3 inches – 75 millimetres	\$6.27	December 31, 2020	\$6.27	0.0%	January 1, 2021
4 inches – 100 millimetres	\$11.22	December 31, 2020	\$11.22	0.0%	January 1, 2021
6 inches – 150 millimetres	\$21.08	December 31, 2020	\$21.08	0.0%	January 1, 2021
8 inches – 200 millimetres	\$37.13	December 31, 2020	\$37.13	0.0%	January 1, 2021
10 inches – 250 millimetres	\$61.87	December 31, 2020	\$61.87	0.0%	January 1, 2021

Table 3 - Water and Wastewater Volume Charges

	2020 fee	Effective until	2021 fee	Increase/ (decrease)	Effective starting
Water – per cubic metre	\$1.77	December 31, 2020	\$1.82	2.8%	January 1, 2021

Schedule 1

	2020 fee	Effective until	2021 fee	Increase/ (decrease)	Effective starting
Wastewater – per cubic metre	\$1.92	December 31, 2020	\$1.94	1.0%	January 1, 2021

In the event that a billing period commences before and ends after the day that this Schedule comes into effect, the water and wastewater volume charges for that period shall be assessed proportionately, based on the number of days water was supplied before and after the day that this Schedule came into effect.

Table 4 - Water Meter Connection Charges

	2020 fee	Effective until	2021 fee	Increase/ (decrease)	Effective starting
5/8 x 1/2 inch – 15 millimetres	\$303.23	December 31, 2020	\$310.98	2.6%	January 1, 2021
5/8 x 3/4 inch – 15 millimetres	\$304.25	December 31, 2020	\$312.00	2.5%	January 1, 2021
3/4 inch – 20 millimetres	\$326.69	December 31, 2020	\$334.91	2.5%	January 1, 2021
3/4 x 1 inch – 20 millimetres	\$334.81	December 31, 2020	\$343.03	2.5%	January 1, 2021

Schedule 1

	2020 fee	Effective until	2021 fee	Increase/ (decrease)	Effective starting
1 inch – 25 millimetres	Set by Water Services	December 31, 2020	Set by Water Services	No change	January 1, 2021
1 1/2 inches – 40 millimetres	Set by Water Services	December 31, 2020	Set by Water Services	No change	January 1, 2021
2 inches – 50 millimetres	Set by Water Services	December 31, 2020	Set by Water Services	No change	January 1, 2021
3 inches– 75 millimetres	Set by Water Services	December 31, 2020	Set by Water Services	No change	January 1, 2021
4 inches – 100 millimetres	Set by Water Services	December 31, 2020	Set by Water Services	No change	January 1, 2021
6 inches – 150 millimetres	Set by Water Services	December 31, 2020	Set by Water Services	No change	January 1, 2021

Schedule 1

	2020 fee	Effective until	2021 fee	Increase/ (decrease)	Effective starting
8 inches – 200 millimetres	Set by Water Services	December 31, 2020	Set by Water Services	No change	January 1, 2021
10 inches – 250 millimetres	Set by Water Services	December 31, 2020	Set by Water Services	No change	January 1, 2021

Water Meter connection charges are payable on invoice provided after the installation of the water meter by Water Services staff. Meter types are chosen by Water Services to ensure accurate customer metering and billing. Water meters 1 (one) inch through 10(ten) inch must be approved by Water Services to ensure appropriate sizing. Water Services will set the Meter Connection Charge for water meters of these sizes at time of approval.

Table 5 - Water metre testing charges

	2020 fee	Effective until	2021 fee	Increase/ (decrease)	Effective starting
5/8 x 1/2 inch – 15 millimetres	\$272.00	December 31, 2020	\$272.00	0.0%	January 1, 2021
5/8 x 3/4 inch – 15 millimetres	\$272.00	December 31, 2020	\$272.00	0.0%	January 1, 2021

Schedule 1

	2020 fee	Effective until	2021 fee	Increase/ (decrease)	Effective starting
3/4 inch – 20 millimetres	\$284.00	December 31, 2020	\$284.00	0.0%	January 1, 2021
3/4 x 1 inch – 20 millimetres	\$284.00	December 31, 2020	\$284.00	0.0%	January 1, 2021
1 inch – 25 millimetres	\$291.00	December 31, 2020	\$291.00	0.0%	January 1, 2021
1 1/2 inches – 40 millimetres	\$310.00	December 31, 2020	\$310.00	0.0%	January 1, 2021
2 inches – 50 millimetres	\$366.00	December 31, 2020	\$366.00	0.0%	January 1, 2021
3 inches– 75 millimetres	Set by Water Services	December 31, 2020	Set by Water Services	No change	January 1, 2021
4 inches – 100 millimetres	Set by Water Services	December 31, 2020	Set by Water Services	No change	January 1, 2021

Schedule 1

	2020 fee	Effective until	2021 fee	Increase/ (decrease)	Effective starting
6 inches – 150 millimetres	Set by Water Services	December 31, 2020	Set by Water Services	No change	January 1, 2021
8 inches – 200 millimetres	Set by Water Services	December 31, 2020	Set by Water Services	No change	January 1, 2021
10 inches – 250 millimetres	Set by Water Services	December 31, 2020	Set by Water Services	No change	January 1, 2021

Any water customer having doubts as to the accuracy of the water meter installed on the water customer’s premises may request that the meter be tested by entering into a meter testing agreement as outlined in the Customer Accounts Water and Wastewater Bylaw, and shall be at a rate equal to the corresponding Water Meter Testing Charges listed in Table 5.

Table 6 - Other water metre related fees

	2020 fee	Effective until	2021 fee	Increase/ (decrease)	Effective starting
Home builder metre kits – ¾.x 1 inch – per kit	\$202.00	December 31, 2020	\$207.00	2.5%	January 1, 2021

Schedule 1

	2020 fee	Effective until	2021 fee	Increase/ (decrease)	Effective starting
Bulk water rate charge – per cubic metre	\$3.41	December 31, 2020	\$3.75	10%	January 1, 2021

Water Meter Builder kit charges are payable on invoice provided after the provision of home builder water meter kits by Water Services staff to home builders.

The charge for all bulk water sales by the City from the municipal water supply, including bulk water sold from City of Guelph filling stations or from City of Guelph fire hydrants, shall be at the rate of \$3.75 per cubic metre of water supplied.

The charge for replacing or repairing a frozen water meter, or a water meter damaged by a customer, is based on the meter size to be replaced or repaired, and shall be at a rate equal to the corresponding Water Meter Connection Charge listed in Table 4.

Table 7 - Fire hydrant related charges

	2020 fee	Effective until	2021 fee	Increase/ (decrease)	Effective starting
Monthly rental for each 5 hydrant metre and backflow preventer combination	\$175.00	December 31, 2020	\$350.00	100.0%	January 1, 2021

Fire Hydrant Meter and Backflow Preventer Installation, Rental and Water Supply Charges

Schedule 1

The charge for a Fire Hydrant Meter Installation and Rental is based on actual labour costs, payroll burden costs, overhead and administration costs, vehicle, equipment, materials, and all property restoration costs.

The monthly rental charge for each fire hydrant meter and backflow preventer combination is \$350.00.

The volume charge is billed at the Bulk Water Rate set out in Table 6.

Fire Hydrant Meter and/or Backflow Preventor Repair/Replacement

The charge to repair or replace a lost or damaged fire hydrant meter or backflow preventor is based on actual labour costs, payroll burden costs, overhead and administration costs, vehicle, equipment, materials, and all property restoration costs.

Fire Hydrant Relocation

Every customer-requested fire hydrant relocation requires a written agreement between the requesting customer and Water Services. The charge for relocation of a fire hydrant as requested by a customer is based on actual labour costs, payroll burden costs, overhead and administration costs, vehicle, equipment, materials, and all property restoration costs. As the relocation of an existing fire hydrant may result in loss of fire protection for existing customers, the related costs of maintaining fire protection to these affected customers will be borne by the customer requesting and paying for the fire hydrant relocation.

Fire Hydrant Damage Repair

The charge to repair a damaged fire hydrant is based on actual labour costs, payroll burden costs, overhead and administration costs, vehicle, equipment, materials, and all property restoration costs.

Table 8 - Charges for distribution system infrastructure, installation and maintenance

	2020 fee	Effective until	2021 fee	Increase/ (decrease)	Effective starting
Water turn off/turn on requests	\$197.00	December 31, 2020	\$271.00	37.6%	January 1, 2021

During regular business hours of Monday to Friday, 8:00 a.m. to 4:00 p.m., excluding statutory holidays observed by the City, the following services are charged based on actual labour costs, payroll burden costs, overhead and administration costs, vehicle, equipment, materials, and all property restoration costs:

- Watermain tapping services;
- Water service replacements;
- New subdivision connections, inspections, shutdowns, and bacteriological testing;
- Thawing frozen water pipes on private property;
- Locating and/or leak detecting private services on private property; and
- Supervision of the private repair of water services and watermains;

Outside regular business hours, being Monday to Friday, 4:00 p.m. to 8:00 a.m., weekends, and all statutory holidays observed by the City:

Water service turn off and water service turn on requests will be charged at a rate of \$271 + tax and

All other services will be charged a minimum 2 hour fee based on actual labour costs, payroll burden costs, overhead and administration costs, vehicle, equipment, materials, and all property restoration costs.

Table 9 - Deposit fees for sanitary service installation

	2020 fee	Effective until	2021 fee	Increase/ (decrease)	Effective starting
4 inch – 100 millimetres	\$10,000.00	December 31, 2020	\$10,000.00	0.0%	January 1, 2021
6 inch – 150 millimetres	\$10,500.00	December 31, 2020	\$10,500.00	0.0%	January 1, 2021
8 inch – 200 millimetres	\$11,000.00	December 31, 2020	\$11,000.00	0.0%	January 1, 2021

Table 10 - Deposit fees for storm service installation

	2020 fee	Effective until	2021 fee	Increase/ (decrease)	Effective starting
6 inch – 150 millimetres	\$10,000.00	December 31, 2020	\$10,000.00	0.0%	January 1, 2021
8 inch – 200 millimetres	\$11,000.00	December 31, 2020	\$11,000.00	0.0%	January 1, 2021
10 inch – 250 millimetres	\$11,500.00	December 31, 2020	\$11,500.00	0.0%	January 1, 2021

Schedule 1

	2020 fee	Effective until	2021 fee	Increase/ (decrease)	Effective starting
12 inch – 300 millimetres	\$12,000.00	December 31, 2020	\$12,000.00	0.0%	January 1, 2021
15 inch – 375 millimetres	\$13,000.00	December 31, 2020	\$13,000.00	0.0%	January 1, 2021
18 inch – 450 millimetres	\$14,000.00	December 31, 2020	\$14,000.00	0.0%	January 1, 2021
21 inch – 525 millimetres	\$15,000.00	December 31, 2020	\$15,000.00	0.0%	January 1, 2021
24 inch – 600 millimetres	\$16,000.00	December 31, 2020	\$16,000.00	0.0%	January 1, 2021
27 inch – 675 millimetres	\$17,500.00	December 31, 2020	\$17,500.00	0.0%	January 1, 2021
30 inch – 750 millimetres	\$19,500.00	December 31, 2020	\$19,500.00	0.0%	January 1, 2021

Schedule 1

Table 11 - Deposit fees for water service installation

	2020 fee	Effective until	2021 fee	Increase/ (decrease)	Effective starting
1 inch – 25 millimetres	\$10,500.00	December 31, 2020	\$10,500.00	0.0%	January 1, 2021
2 inch – 50 millimetres	\$11,000.00	December 31, 2020	\$11,000.00	0.0%	January 1, 2021
6 inch – 150 millimetres	\$15,000.00	December 31, 2020	\$15,000.00	0.0%	January 1, 2021
8 inch – 200 millimetres	\$16,500.00	December 31, 2020	\$16,500.00	0.0%	January 1, 2021
10 inch – 250 millimetres	\$18,000.00	December 31, 2020	\$18,000.00	0.0%	January 1, 2021
12 inch – 300 millimetres	\$20,000.00	December 31, 2020	\$20,000.00	0.0%	January 1, 2021

All customers applying for storm, sanitary, and water service installations are to provide, at the time of application for a building permit, a deposit as set out in Tables 9, 10 and 11. Deposit Fees for Sanitary, Storm, and Water Service Installations. Customers agree and acknowledge that this is a deposit only and that they will be fully responsible for payment of all progress and/or final invoices issued by the City. If the actual costs of installation are less than the deposit, the balance of the deposit will be returned to the customer after completion of the work.

Schedule 1

All progress invoices and/or final invoices are charged based on actual installation costs, which, in turn, are based on actual labour costs, payroll burden costs, overhead and administration costs, vehicle, equipment, materials, tendered contracts and all property restoration costs. Costs may vary depending on factors like traffic control, weather conditions, local underground conditions, depth of frost, need for dewatering, and soil disposal requirements.

Table 12 - Wastewater Overstrength Surcharge Agreement Fees

	2020 fee	Effective until	2021 fee	Increase/ (decrease)	Effective starting
Wastewater Overstrength Surcharge per (1,000 litres of wastewater)	\$0.392	December 31, 2020	\$0.396	1.0%	January 1, 2021

The City's Sewer Use By-law provides for Overstrength Surcharge Agreements, which in turn provide for the payment of certain Overstrength Surcharge fees. These fees are calculated using the formula provided in that by-law. That formula includes the operating cost of the City's Wastewater Treatment Plant, which is hereby established as \$0.396 per 1,000 Litres of wastewater.

Late Payment Charges

All rates, fees and charges payable are subject to a late payment charge if they are not paid in full on or before the due date. Late payment charges for overdue amounts may be adjusted from time to time, but in any event, the amount charged shall be in accordance with the City's current late penalty rates.

Credits

Schedule 1

City Council may, from time to time, approve corporate policies providing for Credits towards the payment of fees and charges under this By-law. City staff shall carry out the procedures necessary to implement such policies. By way of example, City Council may approve corporate policies relating to a Sewer Abatement Credit and a Leak Forgiveness Credit.