

Downtown Parking Master Plan Accomplishments 2015-2021

Accomplishments from 2015 Downtown Parking Master Plan

Using the Downtown Parking Master Plan as a roadmap, staff have transformed the parking service downtown by completing a number of priority actions. These actions include:

- A collaboration between the Downtown Advisory Committee, CIMA consultants and staff to recommend enhancements to on-street parking management
- The establishment of a Downtown Parking Committee
- The provision of a recommendation to maximize economies of scale, beginning with the Wilson Street Market Parkade
- The provision of an updated financial model for parking in 2018, following the removal of proposed on-street paid parking
- The implementation of automated parking access and revenue control equipment
- The implementation of a consolidated parking management software
- The implementation of a mobile ticketing application using real-time data
- The implementation of an automated ticket management and court scheduling software
- The launch of an online payment system for parking tickets
- The launch of a mobile phone application to pay for parking
- The launch of an online portal for the administration of customer accounts
- The installation of new way-finding signage for parking facilities
- The refurbishment of the West Parkade
- The construction and opening of the Market Parkade
- The construction of a secure bicycle parking facility and on-street bicycle parking
- The installation of EV charging stations in the East, West and Market Parkades
- The installation of LED lighting in the West and East Parkades
- The upgrade and paving of the Neeve Street parking lot
- The introduction of pre-paid event parking coupons