

Good afternoon,

My name is Shelley Koehler. My husband and I host an Airbnb short term rental business to supplement our income due to high property taxes. Beyond the financial compensation, we thoroughly enjoy meeting other Canadians or International visitors. Hosting our guests in our home provides a more relaxed atmosphere for those who come for conferences at the University of Guelph, who come to visit their children who are students or those who come as tourists. It is a great alternative for some to staying in a hotel.

I read through your report and agree that some regulating is important for the City to be aware of who and how that host is operating a short term rental business. In the report, there was some concern about noise and damage to property. As a host, this is not usually a problem as the guests are given a review. Those guests who are given a poor review due to cleanliness, or inappropriate behaviour are typically withdrawn from Airbnb's client base if their behaviour is repeated. Airbnb hosts are able to communicate quite easily with Airbnb staff whenever an issue arises.

It has been a great global short term rental platform, one which I use as a traveller and as a host.

Thank you for your time,
Shelley Koehler