

Attachment-4 Industrial, Commercial, and Institutional (ICI) - Municipal Comparator Survey Results

To provide valuable insight into how comparable Ontario municipalities service their downtown businesses and IC&I establishments, five Ontario municipalities were selected from City Council's list of approved comparator municipalities for a survey as part of the SWMMP process. The five comparator municipalities were chosen based on similar characteristics to the City including: they are an urban municipality, and they provide some level of waste collection service to IC&I establishments outside of the downtown core or BIA. The results from the survey illustrate that each municipality provides different levels of service for IC&I establishments.

For commercial establishments, the results include that one municipality does not provide any service, and the other four municipalities provide service ranging from weekly collection for all three streams with no set out limits, to bi-weekly collection, bag tags, and set out limits for all three streams.

For institutional establishments including places of worship, schools, non-profits, daycares and other facilities, the level of service for each waste stream varied. Most municipalities did not provide services to non-profits, all municipalities provide services to schools to some extent, and some municipalities provide service to daycares to some extent.

None of the municipalities surveyed provide waste services to industrial establishments. The municipalities stated that industrial establishments were non-eligible as they were not located on a residential route or that they have never serviced industrial establishments.