

Seasonal Patio Program

Economic Development and Tourism

Presented by:

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Development

Agenda

- 2022 Seasonal Patio Program summary
- 2023 Seasonal Patio Program overview
- Report a Problem details
- Key Dates
- Community Engagement Survey summary
- Accessibility Inspection Checklist
- Questions for the AAC
- Contact Us

2022 Seasonal Patio Program Summary

- 50 Businesses City-wide participated in the Seasonal Patio Program
- Program ran from April 1 – October 31
- To support parking concerns, “Stop Circling & Park” campaign was launched
 - Accessibility Services were included in the workflow for this campaign.

2023 Seasonal Patio Program Overview

- Road closures are not being recommended
 - Road closures may still occur for special events
- Patio program dates will remain the same
 - April 1st –October 31st 2023
- Parking stall fees will be implemented for patios that occupy parking stalls during the 2023 season

Report a problem

- Digitally through the Report a Problem Platform
 - [Report a problem with patios directly from your phone](#)
 - A question field has been added: Is this an accessibility issue?
 - Accessibility Services is notified when a problem is reported that includes an accessibility-related issue to be able to follow up/respond accordingly.
- By phone and/or email
 - patios@guelph.ca
 - 519-822-1260 extension 3980
 - TTY: 519-826-9771

Key Dates

December 2022

- Community engagement (Have Your Say) Survey
- Internal staff engagement survey

March 1, 2023

- Applications for 2023 season open

April 2023

- Patio season begins April 1
- Installation taking place April 15th

July 2023

- Council report for the future program is planned to be presented July 5
 - Delegation opportunity (register with the Clerk's Office)

November 1, 2023

- 2023 season and COVID-19 Recovery pilot program close on the Saturday closest to November 1

Community Engagement Survey Summary

December 12, 2022 – January 13, 2023

Survey Participants

- 88% were a visitor or guest
- 7% did not visit a seasonal patio
- 2% were a patio operator (Downtown area)
- 2% were a business without a patio

"Would you like to see the patio program continue past 2023?"

- 71% responded yes
- 19% responded yes, with modifications
- 10% responded no

What do people like and dislike about the program?

Likes:

- The increased vibrancy in the downtown core
- A “European” feel through activation
- Guests felt safer with an outdoor option (COVID-19)
- Length of the program
- More likely to stay downtown

Dislikes:

- Lack of parking
- Litter within patio spaces
- Size of patios (large/small)

Staff recommendations for future programming

- Inspections upon installation: Accessibility will be included in the first round of inspections
- Limitations on patio size
- Continue to use Report a Problem platform
- Additional Parking options:
 - Short-term spots
 - Changed use of MacDonell Lot

Accessibility Inspection Checklist


The [accessibility inspection checklist](#) is used by Bylaw and Security when inspecting the patios.

5 sections:

- Accessible routes
- Accessible parking
- Accessible seating
- Fencing
- Ramps

The FADM was used to determine the requirements for each section.

Patio Program
Accessibility Checklist



Introduction
This checklist has been developed to help you ensure customers with disabilities can access your services. About 45% of people with disabilities have mobility related disabilities, and more than 40% of this population is over the age of 65 – as the population ages, this number will only grow. Together with their friends and families, people with disabilities, represent the third-largest market segment in North America. People with disabilities have a buying power of over \$50 billion in Canada. Source: guelph.ca/living/accessibility/additional_resources

- ✓ Accessible Route(s) – A continuous unobstructed path connecting accessible elements and spaces.
 - ☐ Business shall not be conducted within the Accessible Routes
 - ☐ Patios are not permitted on sidewalks without sufficient width to accommodate a clear, unobstructed route of 1830 mm (6 ft) minimum
 - ☐ No gaps in the accessible surface more than ¼ inch
 - ☐ No rise greater than ¼ inch from connecting surfaces
 - ☐ Accessible route(s) within the patio space shall be 1.1 m wide minimum
- ✓ Accessible Parking – Includes the parking space, access aisle and route surrounding
 - ☐ Patios must be located 1m away from parking spaces
 - ☐ Patio features cannot overhang or obstruct the accessible parking
- ✓ Accessible Seating – Seating that is removable or there is a location at the table that is equal to all other seating at that table that accommodates a wheelchair.
 - ☐ 20% minimum must be accessible seating
 - ☐ Knee clearance of at least 685 mm (27 inches) height
 - ☐ Ground space of 760 mm (30 inches) wide by 480 mm deep
- ✓ Fencing –
 - ☐ High contrast colour to the surrounding area – For example black stanchions on white cement, etc.
 - ☐ Rigid horizontal member on the bottom portion that must be within 680mm (26 and 1.2 inch) from the ground and pulled taut
 - ☐ Opening shall be accessible/free of obstructions (including reception furniture) with a minimum of 950 mm wide to allow free passage of a person using a wheelchair
- ✓ Ramps –
 - ☐ To be used where a sidewalk and patio are separated by a curb
 - ☐ Max slope 1:15
 - ☐ Min width of 1.5 m
 - ☐ Slip resistant
 - ☐ Detectable warning surface with colour (peel and stick)
 - ☐ Texture must be contrasted with adjacent surfaces (tape at top and bottom)
 - ☐ Smooth transition with height difference no more than ¼ inch
 - ☐ No gaps in surface more than ¼ inch

Questions for the AAC

1. Did we miss something on the Accessibility Inspection Checklist?
2. Does it make sense to engage the AAC when accessible parking is impacted by a patio application?
 - Would you like us to engage the AAC on this via email or during AAC meetings?

Contact Us

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