

Seasonal Patio Program

Economic Development and Tourism

Presented by: Alex Jaworiwsky,
Manager of Tourism and Destination Development

Agenda

- 2021-2023 Seasonal Patio Program Recap
- Council-approved Seasonal Patio Program for 2024
- Report a Problem
- Site Inspections
- Patio Program Accessibility Checklist
- AAC Feedback and Motion
- Contact Us

Recap of 2021-2023 Season

- **Roughly 50 Businesses City-wide** participated in the Seasonal Patio Program each year
- Program ran from **April 1 – October 31**
- To support parking concerns, “**Stop Circling & Park**” campaign was launched
 - Accessibility Services were included in the workflow for this campaign.
- Continued educational email distributions on why [Accessibility is good for business](#)

Council-approved program for 2024

- **10 year** encroachment agreements
- Program will run first weekend in **May** to last weekend in **September**
- Seasonal Patio Program is now for **public space only**
 - Private temporary patios will be approved through building and liquor permitting processes
- Updated on-street fee will be implemented at **\$10 per square meter per month**
- Accessibility staff will **support inspections** with security staff and will review all patio drawings for approval

Report a problem

- **Digitally** through the Report a Problem Platform
 - [Report a problem with patios directly from your phone](#)
 - “Is this an accessibility issue?” question field has been added to the process
 - Accessibility Services is notified when a problem is reported that includes an accessibility-related issue to support follow up
- By **phone and/or email**
 - patios@guelph.ca
 - 519-822-1260 extension 3980
 - TTY – 519-826-9771

Site inspections

- Accessibility Services included on **both 2023 site inspections**
 - Follow up provided to each business by Tourism staff
- Will continue in the council-approved program
- Businesses are provided with the Patio Program [Accessibility Checklist](#) to promote compliance with the Building Code and AODA

Patio program accessibility checklist

- A link to the checklist can be found [here](#).
- The checklist includes parameters for the following components required by the Building Code:
 - **Accessible Routes** – A continuous unobstructed path connecting accessible elements and spaces.
 - **Accessible Parking** – Includes the parking space, access aisle and route surrounding.
 - **Accessible Seating** – Seating that is removable or there is a location at the table that is equal to all other seating at the table to accommodate a wheelchair.
 - **Built Components** – Fencing and ramps.

AAC Feedback and Motion

- Feedback on experience with the program:
 - What are your experiences on downtown patios?
 - Are there barriers you would like staff to know about?
- Recommended motion:
 - That the AAC recommends that staff consider education opportunities for Seasonal Patio Program operators that address _____, _____, and _____.

Contact Us

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