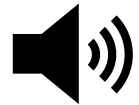


Update 2 – Introduction of audio chime sound



Guelph Transit is planning to implement a chime sound that will play before priority messages.



A priority message is a message played by the operator on-board to provide information to customers or request an action from customers.



These announcements do not play regularly or at each stop and are only used when an operator chooses to play them.

What do the chimes sound like now?

- Guelph Transit will share 2 final options of chimes for consideration.

What is not going to change?

As the chime is only intended to be added to priority messages, there are several things that will not be changing:

- **Next stop announcements** will not change: the chime will not play prior to these announcements.
- **Next stop written information** will not change: the display will still show visually what is being said audibly.
- **Priority message written information** will not change: the display will still show visually what is being said audibly.

Takeaways from the last meeting:

AAC Motion:

That the Accessibility Advisory Committee receive the report name “Introduction of Chime Sound on Conventional Buses” provided by Laura Catalano-Bragues. And, that AAC recommends that staff do further investigation into more variety of accessible tones, looking across the spectrum of hearing related disabilities and neurodivergence.

Guelph Transit aimed to provide an inclusive range of tones that aligns with the AAC recommendations.

- **Chime Option 1** – 4 tone sounds with a range of tones
- **Chime Option 2** – 5 tone sounds with a range of tones