

# COVID-19

## Managing the impacts of COVID-19

Update #3

June 17, 2020

# COVID-19 Update #3

- Response
- Resilience
- Recovery
  - Organizational recovery
  - Economic recovery
  - Social recovery
- New reality
- Recommendations

# Response



# Response

- Guided by **Guelph. Future ready.**
- Coordinated through daily EOCG meetings
- Worked hard to respond to and implement Provincial decisions related to COVID-19

# Response

- Established Swab Squad to assist with testing in long term care facilities
- Produced roughly 1,000 meals per week for community members
- Supported virtual fireworks for Victoria Day long weekend
- Dedicated parking spaces for curbside pick up

# Response

- Expanded patio spaces for physical distancing
- Sponsored Leaders Helping Leaders webinar
- Secured project funding extension for two Public Transit Infrastructure Fund initiatives
  - Funding in excess of \$1 million

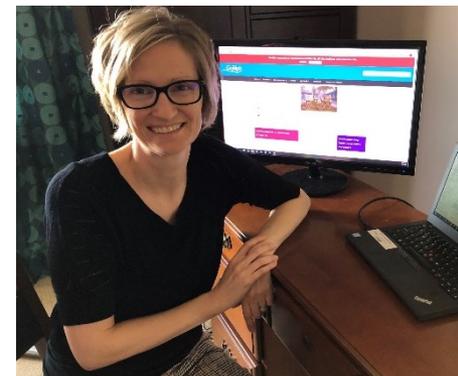
# Response

- Launched Grow Back Better projects
  - Have\$ Impact Fund Community Donation program > to date raised \$7,300
  - The SEED's Emergency Home Delivery Program
  - Kids Get Growing Gardening Kits
  - Seeding Our Future Micro Grant program
  - R-Purpose and R-Purpose Micro programs

# Response

- Implemented safety measures
  - Floor decals, plexiglass at ServiceGuelph and touchless water fountains
- Created new staff policies and procedures to support staff's return to workplace

# Resilience



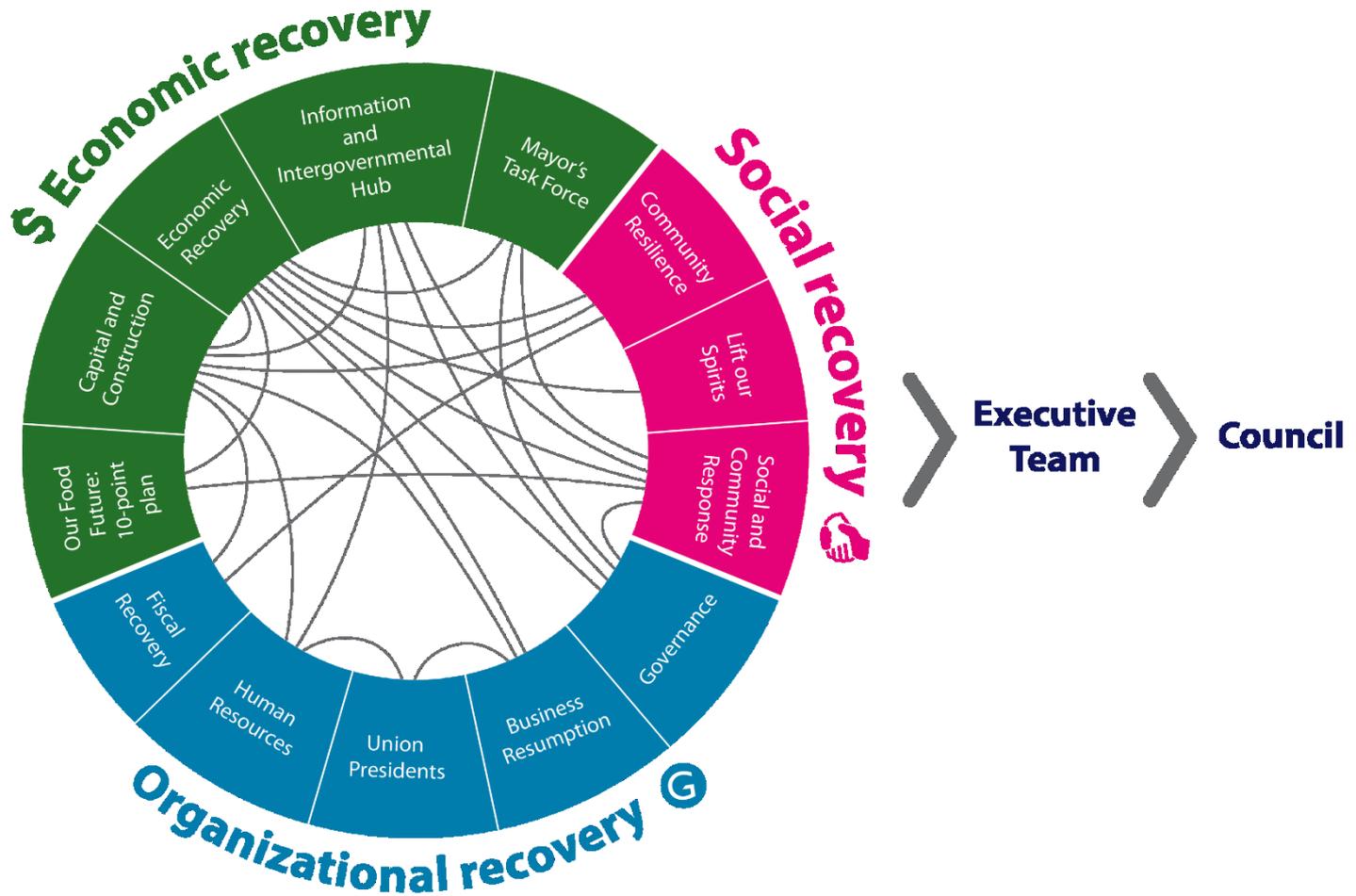
COVID-19 working table leads

# COVID-19 working tables



Economic recovery	Organizational recovery	Social recovery
Information and Intergovernmental Hub	Fiscal Recovery	<b>Community Resilience</b>
Economic Recovery	Human Resources	Lift our Spirits
Capital and Construction	Union Presidents	Social and Community Response
	Business Resumption	
	Governance	

# Working together



# Recovery



# Organizational recovery: fiscal impacts

- FCM estimates \$10-15 billion in losses
- Economic recession and recovery will take longer than expected
- New information is being introduced daily
- Impacts to City of Guelph are only starting to be understood



# Organizational recovery: fiscal impacts

- City's COVID-19 related costs have increased by \$25,000
  - Related to new sign by-law fee waiver
- Total cost is currently \$11.85 million
- Q2 operating variance report coming in September



# Organizational recovery: fiscal impacts

- Forecasting a 2020 operating deficit of \$4-8 million
- Reduce expenditures/deficit by
  - Halting discretionary spending
  - Reducing staff levels
  - Pausing non-critical hiring
  - Prioritizing capital projects



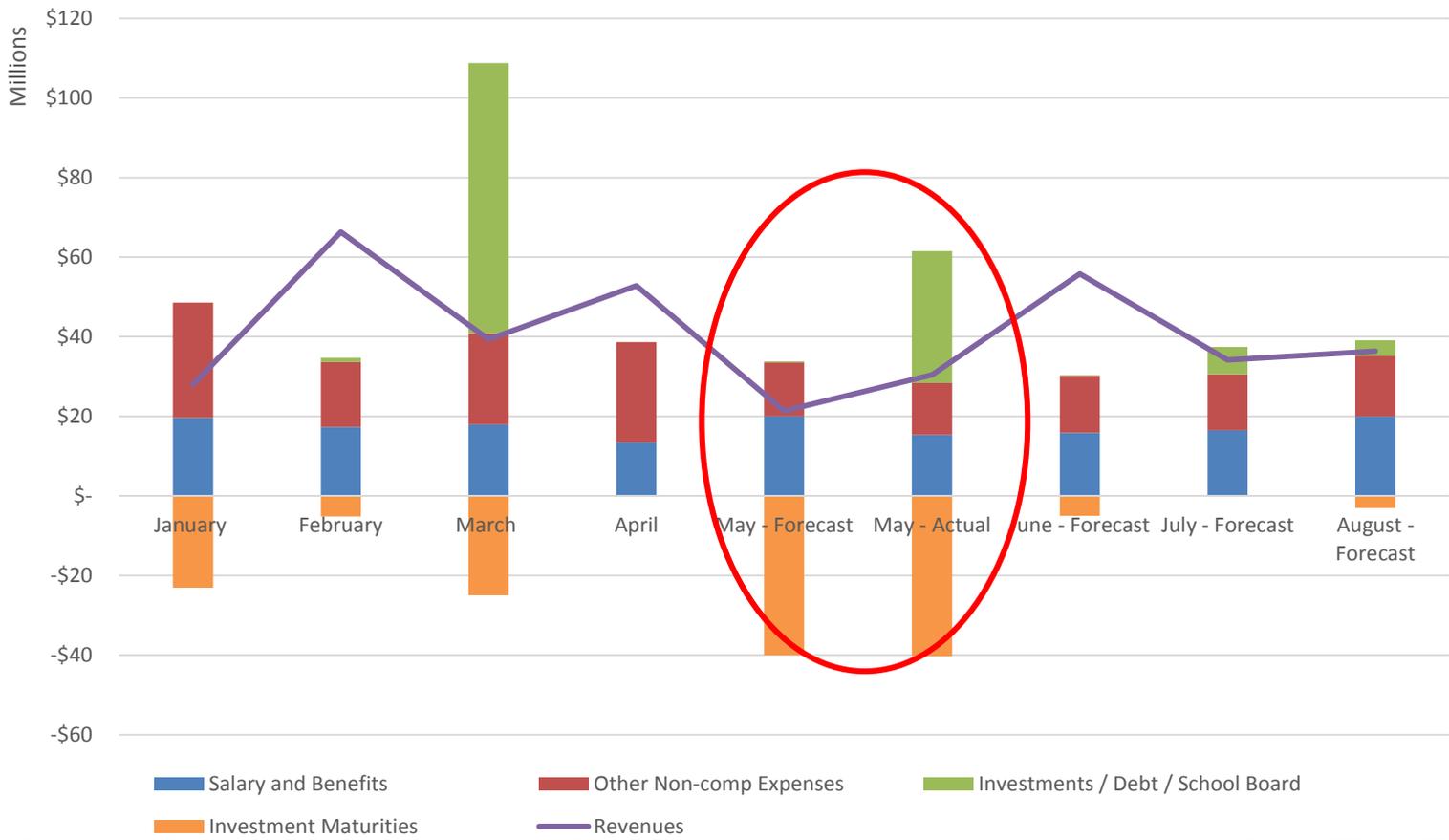
# Organizational recovery: fiscal impacts

- City funded local boards and agencies are asked to take similar steps to reduce expenditures



# Organizational recovery: cash flow

Cash Spent vs Revenues by Month



# Organizational recovery

- Mitigating financial losses
  - Recommending reinstating parking and transit fees as of July 6
  - Resumption of additional ServiceGuelph business (i.e., marriage licenses)
  - 2020 budget review and multi-year budget preparation

Note: Gas Tax Funding does not provide additional financial relief



# Organizational recovery

- Prioritizing projects impacted by COVID-19 by Strategic Plan
  - Full report on impacts of COVID-19 on City projects coming in July
- Providing updates on outstanding Council resolutions through monthly COVID-19 Update Report
- Working on long-term modernization of City services



# Economic recovery: supporting businesses

- Recommend temporarily suspending Mobile Sign bylaw regulations
  - Allowing approval of more than four signs per year
  - Wave \$85 permit fee
  - Keep regulating sign location to ensure line of sight and avoid sign congestion
  - Revenue loss = \$25,000



# Economic recovery: supporting businesses

- Recommend reinstating parking fees July 6
  - March passes will be honoured for July
  - August pass will need to be purchased
  - Spaces held until September 1 at no cost until employees return to work



# Economic recovery

- Launching Guelph Shops campaign
- Launching Guelph Farmers' Market online
- Establishing online food delivery model



# Economic recovery

- Capitalizing on FedDev Ontario Regional Relief Fund to support Tourism Destination Marketing
- Expanding patios to allow for physical distancing
- Enabling curbside pick-up through four designated parking spaces (temporary)





# Transit fees

- Recommend reinstating transit fees July 6
  - March pass holders will receive a preloaded July pass card free of charge
  - Waive \$5 card fee for the On Your Way card until September 7
  - Cash fares will be permitted on buses until further notice
  - Affordable Bus pass eligibility will be extended for existing pass holders through to September 7

# Social recovery

## New table: Community Resilience

- Coordinating the planning and implementation of physical distancing in public spaces
  - Help businesses expand into public space for curbside pickup or parking
  - Coordinate new active transportation initiatives
  - Adjust current plans for parks, trails and bike lanes



# Social recovery

- Connecting with community organizations to coordinate and track our work
- Engaging with County and shelter support staff to provide service for those living in homelessness
  - Receive \$8,500 from the COVID-19 Community Response Fund supported by Canadian Medical Association Foundation

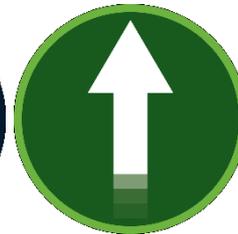


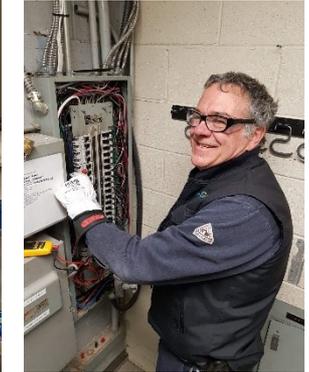
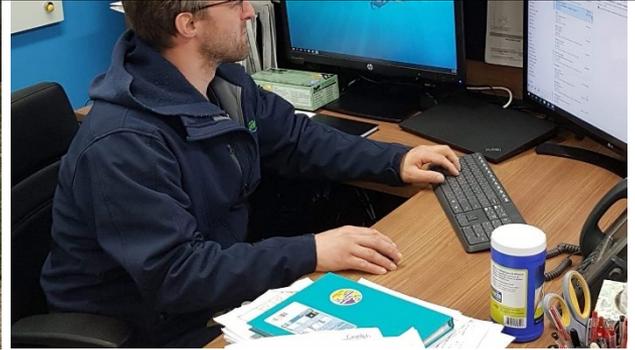
# Social recovery

- Supporting Guelph Farmers' Market and vendors
- Planning for cooling centre locations
- Supporting virtual Canada Day fireworks



# New reality





# Recommendations

1. That report “Managing the impacts of COVID-19: Update #3” dated June 17, 2020 be forwarded to the local MP and MPP, FCM, AMO, LUMCO and the Federal Minister of Finance and the Ministers of Municipal Affairs and Housing and Minister of Finance for the Province of Ontario.
2. That Council approve the Principles for post-COVID Stimulus Programs, and that a copy of the principles be forwarded to the local MP and MPP, FCM, AMO, LUMCO and the Federal Minister of Finance and Minister of Infrastructure and Communities, and the Ministers of Municipal Affairs and Housing, Minister of Infrastructure, Minister of the Environment, Minister of Transportation and Minister of Finance for the Province of Ontario.

# Recommendations

3. That Council requests that Local Boards and funded agencies take necessary 2020 cost containment actions, similar to those undertaken by Council, to mitigate budget overages collectively for the tax and rate payers of Guelph.
4. That Transit fares and parking fees be reinstated effective on or around July 6, 2020, subject to ServiceGuelph and the Parking Office safely resuming operations to the public.

# Recommendations

5. That the City of Guelph Sign Bylaw No. (1996)-15245, Table 4, Row 1, be suspended from June 17th to August 31st, 2020 to allow for the issuance of more than four, 30-day mobile sign permits to the same business within a calendar year.
6. That the City of Guelph Bylaw No. (2019)-20460, Table 89, related to mobile sign fees be suspended from June 17th to August 31st, 2020 to allow for the issuance of 30-day mobile sign permits without a fee.

# Recommendations

7. That staff be directed to assist the Guelph Family Health Team and the Guelph General Hospital with a transition plan for relocating the COVID-19 Screening Centre to an alternate site, in order to allow for the eventual reopening of Victoria Road Recreation Centre