

Information Report



Service Area	Public Services
Date	Friday, July 4, 2025
Subject	Road Network Maintenance, Levels of Service

Executive Summary

Purpose of Report

To confirm that the Ontario Regulation 239/02 - Ontario Minimum Maintenance Standards for municipal highways reflects the road network maintenance level of service provided by the City of Guelph.

Key Findings

This is an administrative clarification and does not reflect any changes to our current maintenance levels.

Over the years, staff presented Council reports detailing the road maintenance provided by staff. Although staff have historically met or exceeded the Ontario Minimum Maintenance Standards (OMMS), there is the need to clarify that the official and current level of service for the city's road network is the OMMS.

Strategic Plan Alignment

Ensuring consistent and transparent levels of service for road network maintenance provides understanding to roadway users of what to expect when travelling on city roads all year round. This aligns with this strategic foundation of providing excellent services.

Future Guelph Theme

Foundations

Future Guelph Objectives

Foundations: Provide excellent service

Financial Implications

None

Report

Over the years, various reports have been provided to Council regarding the levels of service for road maintenance. Some of these reports do not align with current maintenance levels. Without a unified and comprehensive approach to having one source for service levels, these fragmented reports can create confusion and inconsistencies in understanding the City's road maintenance practices.

Clarifying that the City follows the Ontario Regulation 239/02 is crucial for ensuring a consistent, clear, and transparent approach to road maintenance across the city. The Ontario Regulation 239/02 – Ontario Minimum Maintenance Standards (OMMS) establishes minimum maintenance standards for municipal highways in the province. The purpose of this standard is to clarify the scope of the statutory defense available to a municipality by establishing maintenance standards which are non-prescriptive as to the methods or materials to be used in complying with the standards, but instead describe a desired outcome.

This standard, which the City currently follows, provides a framework for municipalities to maintain their road networks effectively. The standard considers various types of assets and weather scenarios, inspection and patrolling practices, and maintenance level expectations. By adhering to this standard, the City can ensure that all maintenance activities are performed uniformly, reducing confusion and enhancing the overall quality of the road infrastructure year-round. This ultimately leads to safer and more efficient transportation for all residents.

To confirm, this report is an administrative clarification and does not change the current maintenance levels related to the city's road network, which includes but is not limited to roads, sidewalks, signs, signals, bike lanes, and streetlights.

Financial Implications

No impact as the standard reflects our current maintenance levels and our current budget.

Consultations

Legal

Finance

Attachments

None

Departmental Approval

None

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